443 responses

View all responses

Summary

Which language or languages are you studying?

<table>
<thead>
<tr>
<th>Language</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>AMLA</td>
<td>14</td>
<td>3.2%</td>
</tr>
<tr>
<td>Arabic</td>
<td>4</td>
<td>0.9%</td>
</tr>
<tr>
<td>Chinese</td>
<td>81</td>
<td>18.3%</td>
</tr>
<tr>
<td>ESL/VESEL</td>
<td>18</td>
<td>4.1%</td>
</tr>
<tr>
<td>French</td>
<td>105</td>
<td>23.7%</td>
</tr>
<tr>
<td>German</td>
<td>16</td>
<td>3.6%</td>
</tr>
<tr>
<td>Healthcare</td>
<td>0</td>
<td>0%</td>
</tr>
<tr>
<td>Italian</td>
<td>58</td>
<td>13.1%</td>
</tr>
<tr>
<td>Japanese</td>
<td>79</td>
<td>17.8%</td>
</tr>
<tr>
<td>Sign Language</td>
<td>18</td>
<td>4.1%</td>
</tr>
<tr>
<td>Spanish</td>
<td>83</td>
<td>18.7%</td>
</tr>
<tr>
<td>Speech</td>
<td>2</td>
<td>0.5%</td>
</tr>
</tbody>
</table>

https://docs.google.com/forms/d/1F0o07YGxLHAYQ7XcjW90tple2gy-laUlI-lEuAmh5_noVviewanalytics
Do you ever come to the LLC (language lab) without your instructor?

- Yes: 393 (88.7%)
- No: 50 (11.3%)

Does not come to the LLC for independent study

Why do you not come to the LLC (language lab)?
- I do all my homework at home or elsewhere: 30 (66.7%)
- I am not familiar with the benefits of using the LLC: 9 (20%)
- My teacher never brings our class: 2 (4.4%)
- My instructor does not require it: 7 (15.6%)
- It is too far from my classroom: 6 (13.3%)
- In the past I have been unhappy with the materials in the LLC: 0 (0%)
- In the past I have been unhappy with the workers in the LLC: 1 (2.2%)
- Other: 10 (22.2%)

How much do you use the LLC website from home?
- A little: 16 (32%)

https://docs.google.com/forms/d/1FoO07YGxLHAYQ7XcjW90bple2gy-IaUI-iEuAmh5_no?viewanalytics
Any comments or suggestions? (no)

no

When we do come for class, the resources we utilize help me to understand the material better. The staff is very helpful.

the llc is a very good program, I just wish I could have had more time to come and expand my chinese

I don't really come here, so I could not give any suggestions

idk how to access the llc from home, don't always have time to utilize it.

Excellent staff

longer hours

I really like to come LLC because it is quiet to study and have time to review

Uses the LLC for independent study

Why do you use the Language Lab?

- Hours required by professor: 293 (74.9%)
- Assignments
- Helps me learn
- Receives extra help
# LLC Student Survey - Google Forms

<table>
<thead>
<tr>
<th>Feature</th>
<th>Response Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Assignments given by professor</td>
<td>199</td>
<td>50.9%</td>
</tr>
<tr>
<td>Helps me learn a language</td>
<td>233</td>
<td>59.6%</td>
</tr>
<tr>
<td>Recieve extra credit for coming</td>
<td>152</td>
<td>38.9%</td>
</tr>
<tr>
<td>Come during classtime with professor</td>
<td>112</td>
<td>28.6%</td>
</tr>
<tr>
<td>Passport Rewards Program</td>
<td>44</td>
<td>11.3%</td>
</tr>
<tr>
<td>ESL Tutoring in the LLC</td>
<td>5</td>
<td>1.3%</td>
</tr>
<tr>
<td>Other</td>
<td>20</td>
<td>5.1%</td>
</tr>
</tbody>
</table>

## How does using the LLC help you?

- Improves my speaking and/or pronunciation abilities: 211 (54.2%)
- Improves my listening ability: 216 (55.5%)
- Improves my writing, grammar, and/or reading abilities: 221 (56.8%)
- Improves my class grade: 259 (66.6%)
- Improves my self-confidence: 133 (34.2%)
- Improves my communication in the workplace: 70 (18%)
- Other: 15 (3.9%)

## Which of the following, if any, would you like to see in the LLC?

- Language Exchange: (200)
- Tech workshops: 100
- International Meetings: (200)
- Other: 15 (3.9%)
Language Exchange Conversation Program  222  62.2%
Tech workshops such as PowerPoint  84  23.5%
International Movie Nights  224  62.7%
Other  11  3.1%

Are you satisfied with the materials to study in your language?

- Yes 367  94.3%
- No 22  5.7%

Do you use materials in the LLC other than what accompanies your textbook?

- Yes 315  81.2%
- No 73  18.8%

Are you satisfied with the help you get when you have questions?

- Yes 377  97.2%
- No 11  2.8%

How much do you use the LLC website from home?
What is your overall satisfaction level with the LLC?

- Not Satisfied At All: 1 5 1.3%
  2 9 2.3%
  3 135 34.7%
- Very Satisfied: 4 240 61.7%

Any comments or suggestions?

Thanks for letting me choose a computer and for staying open until 9 it helps a lot.

Some of the websites offered on the website for Japanese look really outdated. In addition to being hard to navigate, many of the websites don't offer much or require java to be enabled.

I like this place. It's a quite place to study. The programs such as Rosetta Stone helps me a lot. Also by using the rewards programs I'm motivated to study even more.

I feel ASL students could get more help here but it's a difficult language to provide for I know. There is software's for studying ASL - word search, fingerspelling and games. I also wish the ASL professors and LLC worked together better in coming up with ideas because ASL professors can provide ideas and LLC can figure out ways to make it happen.

LLC is VERY VERY COOL.
Everyone that works here are nice and dedicated.
It's a great use of programs. Just wish it could be available for everyone whose not
taking a language course.
great job!!!!!!!!!!!!!!!
Thank you for helping students like me, thank for all your materials that you guys have
in this school. It is very helpful for us to you the lab.
kick it the way it is
have set of rules posted, like, no cell phones, not for socializing area, respect others
space, etc. Thanks
I wish the Lab could be made available to language majors in the summer and winter for
practice time.
Everything is good for me so far.
there are some persons who come to the Lab and talk and laugh loud. Instead of doing
their listening or whatever they came to, for example girls from computers # 11,12, and
21 they were just talking and joking, cant concentrate.
There should be a tutor for Chinese because there's no one that is able to help me with
Chinese homework
im tired
I enjoy how attentive the workers in the LLC are. even when there is an almost full room
they still manage to make sure my questions are answered.
LLC is very helpful. It helps me improve my listening and pronunciation.
None
I am very happy with the resources Mt. SAC gives language learners. I will be
transferring in the Fall to UCLA but I plan on taking more language classes here if
possible because of how much I appreciate the many resources are given to us here.
Thank you.
let students use their own headphones
The media player for the French program is outdated. Often the play/pause button is
outside the popup window's frame which can't be resized, so there is no way to control
the playback. Quicktime would be a better solution because it can be played on
Macs/PCs, as well as ipads and smartphones like I was hoping to be able to use for the
class.
good
no.
n/a
yes
For Italian, I can only access Muzzy software and it gets a little old after a while.
sometimes the computers don't work for me. It's probably my fault though.
conversation program would be really helpful!

it might be nice if you can make a map with the seating numbers or change the numbering system to be more easily understood so I do not have to keep looking for my computer every time I come in.

Too far from language division. Have to pay for additional parking when coming here sometimes. Not enough parking.

It would be nice if for ASL Augustus' class if is vocabulary videos were posted along with the other material

good

FREE FOOD

I did not know about the LLC until I took Spanish and it was very helpful, maybe spreading more awareness for the LLC will help students that need it.

I am very happy to come language center, and I hope all of you keep this way forver.

none

I wanted to give a big "thank you!" to the Language Learning Center. I realize that this building is the best way to improve my abilities in both Spanish and American Sign Language. It is quite an institution, one where I can meet up and study in one of the quieter rooms, work on projects, complete assignments in a distraction-free environment, as well as gain exposure to my language. I quite enjoy the fact that all of the languages offered on campus are readily available at all times, as it has bestowed a goal, inspiring me to become a polyglot. Here I can begin my journey and take the world by it's head, ready to face different cultures and languages in real time applications, all because of the Language Learning Center. Again, thank you -Annalise Lowry, Sign Language and Interpreting Major Inspiring Polyglot

keep it up

There are a great team in LLC. Thank you for everything!

attendants are very helpful.

Put the Rosetta Stone online program on Google Chrome. Microsoft is not updating internet explorer anymore, and has admitted it to be a sub-par browser full of faults and bugs. Chrome is much more reliable. New versions of Windows will not have IE.

I really like the idea of international movie day activities.

I would like to see more Chinese movies. The current selection includes too many kungfoo flicks.

There are a lot of Chinese students who change website languages to Chinese. It's really frustrating when trying to figure out what is what. Also, a lot of complain of others talking really loudly when they themselves do the same thing and more (sleeping, eating, and using cell phones). I would like more updated materials for ASL. It's a difficult language to learn when having limited resources. Is there a possibility that the Passport reward system be used for ASL somehow?
u rock
its sweet (:)
Perhaps extend the hours of the language lab to accompany those with work hours that interfere with normal times. Also, any time on the weekends would also provide more hours for those who cannot come in on weekdays. In addition to the extended hours, I believe that the LLC could also implement a language fair of sorts to get more people to become interested in learning a second or third language.
I only have a small comment about a tutor (not sure his job title here) that works here his name is Mark. Mark is an excellent tutor. He is always very clear when speaking and with a smile on his face. He also is funny yet very respectful and polite.
Keep up the good work.
nope
t hey r doing a great job!
thank very much it was a good instrument to help me for French, and everybody the are very frendly raheela
None except keep it up!!
Keep up the good work!
It has a very good learning environment. it is quiet and we can concentrate on our work.
You should add photoshop please.
staff are very nice and very helpful.
I wish there were more French language experts in the LLC.
No comment.
I wish the LLC is open time longer at weekend
I like the environment in here. The computers are new and the staff people are very nice keep it up
I think I would use the LLC more effectively if I was given information about it to the full extent. My professor was out and we had a sub who took us on our first day. Basically, I was showed where I had to get lab hours done and that was it. I think it would be more effective if maybe 15 minutes of the time our class came, someone from the LLC showed us what kind of services are provided here instead of the instructors. This would also ensure the LLC can get their point across of what they expect.

Final Page

Number of daily responses